

[Fistral Beach Holiday Home](#), Pentire Avenue, Newquay Cornwall TR7 1PD.  
Telephone: (01903) 879846 (07762) 895945

Please complete and send to:

Mrs Lesley Franklin. 25 Dawn Crescent, Upper Beeding , Steyning. BN44 3WH

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**RESERVATION BOOKING FORM**

Surname & Initials: .....

Address:.....  
.....

Postcode: ..... Telephone (plus code):.....

Mobile Number.....

Email Address.....

Reservation Dates: (Saturday to Saturday): .....

Approximate time of arrival: .....

Number in Party:

Adults: ..... Children: ..... Babies: .....

Full names of all Holiday Party Members (include age if under 18)

1x .....2x .....3x .....

4x .....5x .....6x .....

Deposit £150 enclosed (please see conditions)

**PLEASE NOTE:** The balance of tariff and any 'Good Housekeeping' refundable bond is to be paid one month prior to commencement of your holiday – please make cheques payable to Mrs L Franklin and send to 25 Dawn Crescent, Upper Beeding , Steyning. BN44 3WH

I agree with the terms and conditions of the tenancy overleaf, to leave the house in a thoroughly clean and tidy condition and to report any damage or breakages incurred during my tenancy. I also relieve the proprietors of responsibility for loss of property or accidents to myself and party.

Signed.....

(person named at the top of the booking form)

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## CONDITIONS OF RESERVATION (PLEASE READ CAREFULLY)

### Booking Terms and Conditions of Reservation for Fistral Beach Holiday Home, Newquay, Cornwall

Bookings are made and accepted only on the following conditions.

**Personal injury:**

Fistral Beach Holiday Home accepts no responsibility for personal injury to Guests, or loss of or damage to their property, or for other matters over which Fistral Beach Holiday Home has no control.

**Holiday tenancy:**

This agreement is made on the basis that Fistral Beach Holiday Home is to be occupied by the Tenant for a holiday as mentioned in the Housing Act 1988 Schedule 1 paragraph 9 and the Tenant acknowledges that the tenancy granted by this agreement is not an assured tenancy and that no statutory periodic tenancy will arise when it ends.

**Over 25:**

Unfortunately we cannot accept any single sex groups under 25.

**Deposit:**

A deposit of £150 must accompany the booking form. Please make cheque payable to L Franklin. Deposits are non-returnable unless Fistral Beach Holiday Home is unable to accept the booking and as specified below.

**Balance of payment:**

Once a booking is confirmed by Fistral Beach Holiday Home, the Guest is responsible for the balance of the cost of the holiday together with a refundable Good Housekeeping bond of £100 which shall be paid 4 weeks before arrival. There will be a charge for losses, breakages and if necessary (extra) cleaning. Therefore we require a Good Housekeeping bond of £100 which will be refunded to you accordingly but if any damage or loss exceeds the £100 bond you will be charged the difference.

**Non-payment of balance:**

Fistral Beach Holiday Home reserves the right to relet any holiday where the balance outstanding is more than 2 weeks in arrears. However if we are unable to relet the holiday you will remain liable for the outstanding balance.

**Accommodation becoming unavailable:**

In the event of the accommodation becoming unavailable (e.g. through fire or illness), Fistral Beach Holiday Home will endeavour to provide suitable alternative accommodation or will refund all monies paid or a proportion in the case of curtailment.

**Insurance:**

The proprietors cannot accept responsibility or liability for any personal injury sustained, or damage or loss of property brought to the premises. This also includes any vehicles parked in the area. We strongly advise customers to take out their own holiday insurance to cover cancellation of booking, as once confirmed, no refunds are repaid. Customers are legally responsible for payment in full.

**Cancellations:**

In the event of cancellations not covered by insurance, Fistral Beach Holiday Home will endeavor to relet the accommodation, and if successful the balance of the cost will not be due, or if already paid, will be refunded. The deposit is retained.

**Damage and breakages:**

The holidaymaker shall keep the holiday accommodation and all furniture, fixtures, fittings and effects in or on the holiday accommodation in the same state of repair as at the commencement of the holiday, and shall leave the holiday accommodation in the same state of cleanliness and general order in which it was found. The Holidaymaker must report and pay to the Owner the cost of any damage or breakages made during their holiday occupancy.

**Breaking the terms and conditions:**

The Holidaymakers rights to occupy the property may be forfeited without compensation if: (a) More people or pets than specified on the Booking Form and/or the number the property holds, attempt to take up occupation. (b) Overnight guests are entertained without the Owners express permission. (c) Any activity is undertaken which may cause unreasonable damage, noise or disturbance.

**Complaints:**

In the event of there being cause for complaint concerning a property, the matter should be taken up with the owner at once. It is important that this is done whilst you are still at the property so that an on-the-spot investigation can be made if necessary and remedial action taken if required. In no circumstances will compensation be made for complaints raised after the tenancy has ended when the Tenant has denied the Owner the opportunity of investigating the complaint and endeavoring to put matters right during the tenancy.

**Access by the owner:**

The Property Owner or his representative shall be allowed access to the holiday accommodation at any reasonable time during any holiday occupancy.

**Booking procedure:**

Bookings are Saturday to Saturday. Outside the main holiday periods mid-week or short breaks can usually be arranged. It is not necessary for you to fill all the beds in the property, the price is for the Holiday Home not per person.

When we receive your booking form and deposit, we will send you a confirmation of booking and details of the balance due. Provisional bookings will only be held for 7 days pending receipt of your deposit. The balance of the cost should reach us 4 weeks before you start your holiday.

**Late bookings:**

Bookings made less than 6 weeks before the starting date of the holiday should be accompanied by the full payment. Please allow 14 days from the time you send the booking to the time you receive our confirmation.

**Dogs / Pets.**

Well behaved pets welcome - please do not allow pets to sleep on bed or furniture.

**Arriving & Departing.**

In order that your accommodation can be properly prepared, it is important that you do not arrive before 3.00pm and that you depart by 10.00am.

**Smoking.**

Fistral Beach Holiday Home operates a no smoking policy.